

Empowering businesses to thrive



dojo



We are Dojo.

We're empowering more than 110,000 businesses to thrive. And although we provide superfast payments to businesses up and down the UK high street, our ambition is much greater than getting them paid.

We're creating tools that turn transactions into real people. Developing tech that enables smarter decisions, faster. And serving up insights that enrich everyday interactions with customers.

Because we don't see the tap of a card as the end of a sale, but rather the start of a meaningful and memorable new relationship. Welcome to the next wave of the experience economy.

Enabled by technology. But powered by people.



No long-term commitment

With minimum contract terms starting from 1 month, we won't tie you down for years.



Crystal-clear pricing

Enjoy transparent pricing without hidden fees.



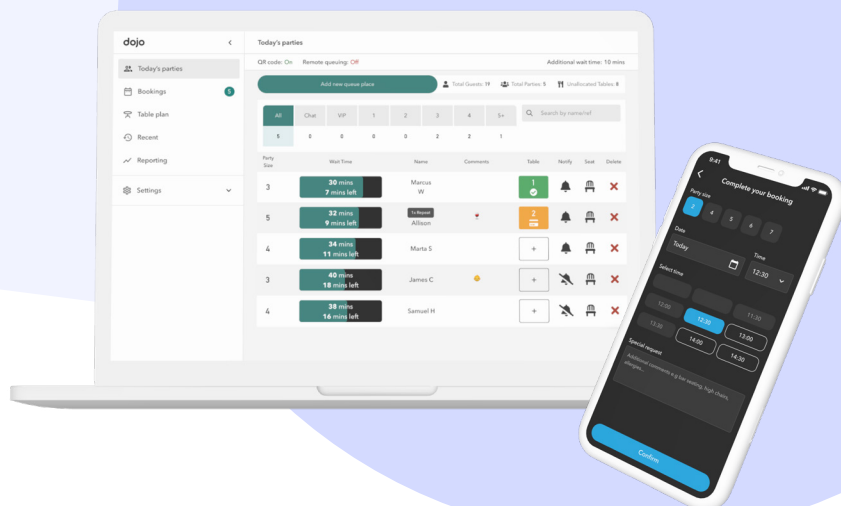
Next-day transfers

Get your takings the next day, 7 days a week.



Simple, secure payments

Protect customer card data and your income.



Virtual queues & bookings

Virtual queues & bookings is the all-in-one system that lets you seamlessly manage your restaurant flow. For improved restaurant efficiency that leaves more time for top-notch table service.

One streamlined system, lots of benefits.



VIRTUAL QUEUING MADE EASY

Manage your peak-time demand

Ditch the peak-time chaos once and for all. From app users to walk-ins, your customers can join the queue virtually and get a text when their table is ready.



INTEGRATED BOOKING SYSTEM

Pack your place out

Soo over overbooking? Fill up your tables without losing track – with customisable booking emails that let your customers edit, cancel or contact you with ease.



PROMOTE EXCLUSIVE OFFERS

Switch on your off-peak

Keep the customers coming with exclusive restaurant offers you can promote to thousands of hungry diners. Time to switch your off-peak on.



WALK-IN DATA

Get to know your customers

From local lunch buffs to the avo-on-toast enthusiasts, use walk-in data to personalise dining experiences and plan your table layout to meet their needs.



Reach more customers and watch your revenue rocket.



INCREASE YOUR DISCOVERABILITY

Reach more customers instantly

Get discovered by customers you can't normally reach. Over 600,000 app users are already connected, and that number is growing every day.



TOP DINERS REWARDED

No shows, no more

Punctual diners are rewarded with a bigger search radius – so they can discover your restaurant from up to 5km away. With benefits like that, 85%+ of customers show up on time for their table.



EASY TO USE

From setup to success in 20 minutes

Give your staff a hand. We've made virtual queues & bookings quick to set up and easy to use. So you can be up and running in 20 minutes or less.



AWARD-WINNING CUSTOMER SUPPORT

Talk to a human in five

We maintain an average response time of under 5 minutes with a 99% customer satisfaction score. And your restaurant will have a dedicated contact from our team.

Try a monthly rolling contract with virtual queues & bookings, with your first 30 days free.

Short-term contracts put you in control

Our contracts start from just 1 month, so you won't be tied down for years.

Stuck in a contract with your current provider? We could even cover **up to £3,000** towards your exit costs when you switch to Dojo.

“

The best thing about a rolling contract is that you're not tied down. You can make your own decisions. And having that freedom of choice is like a weight off your shoulders.

Conell McKee – Desburrito, fast food restaurant



Card machines that mean business

Our beautifully intuitive card machines combine sleek design and powerful technology – for reliable, fast and secure payments.



Faster transactions Take payments in seconds

Blink and you'll miss it. With Dojo Go you can take card payments over 50% faster than the industry average – so there's just two seconds between you and another happy customer.



Mobile connectivity Keep connected, always

Mobile connectivity comes as standard, so temperamental Wi-Fi won't affect your customers' payment experience – no matter where they're seated.



Next-day transfers Get paid, tomorrow

Get your takings the next day, 7 days a week, even on weekends and bank holidays. So there are no long waits to get paid – and no extra charges for the privilege.



EPOS integration Sync your payments

Dojo seamlessly connects with over 600 major EPOS systems – so you can serve more customers, cash up quicker, and make miskeying mistakes a thing of the past.



Market-leading security Protect your profits

All our card machines come with point-to-point encryption. It's the gold standard of security, so you won't have to worry about breaches.

[Watch video >](#)



Customer support Speak to a human

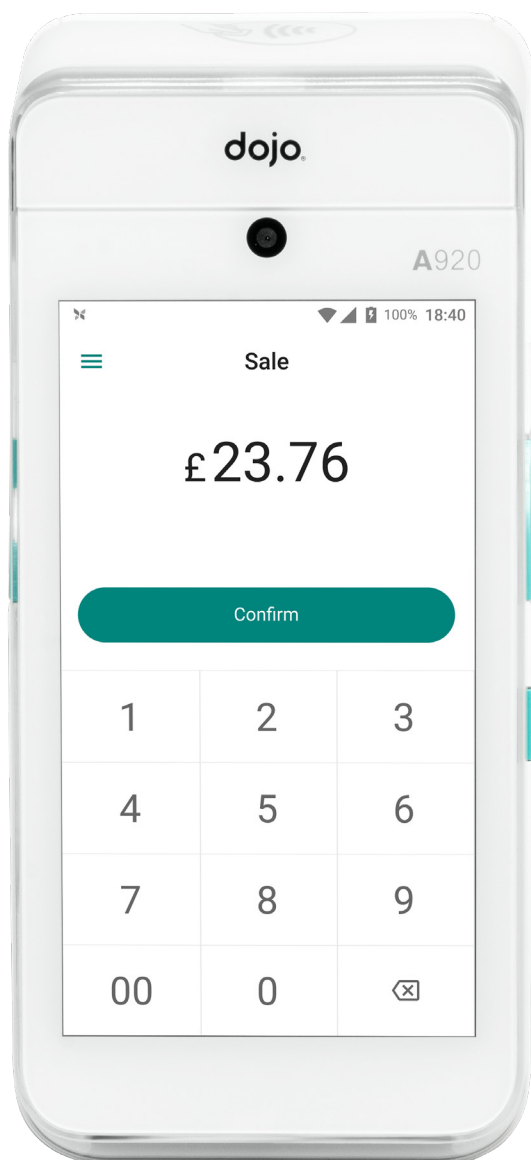
Our friendly UK-based support team is on hand to help 7 days a week. Most issues can be fixed remotely, so your business keeps moving.

[Watch video >](#)



*In an independent research study with Savanta 2023, Dojo could take payments (from key in to authorisation) 58% faster than the market average.

*We transfer your previous day's takings to your bank account from 10am. The time it takes to reach your account will depend on your bank and how they process transfers. If your bank handles transfers 7 days a week, you should get your money the same day – even at weekends and bank holidays. If your bank handles transfers 5 days a week (Monday to Friday) then you should get your money the next working day – excluding weekends and bank holidays.



dojo go™

Portable payments that just flow.

Dojo Go is a next-gen card machine that packs a punch. It means fast, reliable and secure transactions on the till, at the table or on the move.

FREE NEXT-DAY DELIVERY

PORTABLE

DOJO APP

Key features

- ✓ Built-in thermal printer
- ✓ 5-inch HD touchscreen
- ✓ 10-hour battery life
- ✓ Integrated payments enabled
- ✓ Point-to-point encryption

Watch video >

Apple Pay

Google Pay



SAMSUNG
Pay



dojopocket

Orders and payments in one device

The definition of small but mighty. Take orders and payments from one handheld device, made to fit right into an apron pocket. So you can serve more customers and turn tables faster.

FREE NEXT-DAY DELIVERY

PORTABLE

ORDER & PAY

DOJO APP

Key features

- ✓ Takes orders
- ✓ Light and portable
- ✓ Virtual pin pad
- ✓ Digital receipts
- ✓ Integrated payments
- ✓ Point-to-point encryption
- ✓ 8-hour battery life

Apple Pay

Google Pay



SAMSUNG
Pay

Get paid tomorrow

Next-day transfers

Receive your takings the very next day – even on weekends and bank holidays. At no extra cost to you. Your business doesn't have days off, so neither do we.

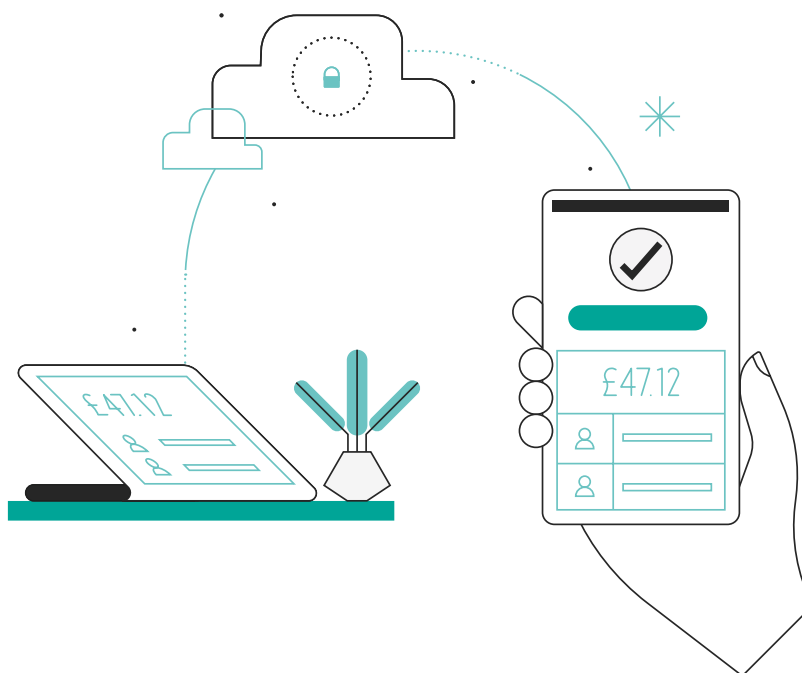
Watch video >



Faster transactions. Fewer mistakes.

Faster. Safer. Simpler. Integrated payments connects your card machine to your EPOS in the cloud, so you don't have to key in a payment twice.

That means it's goodbye miskeying mistakes and hello to fast transactions and rapid reconciliations – perfect for busy businesses.



✓ **Serve customers faster**

Process payments in half the time by connecting your card machine and EPOS.

✓ **Protect your profits**

Save up to £140 in written-off revenue each month by avoiding miskeying mistakes.

✓ **Cash up quicker**

Free up a third of your time spent cashing-up each day with takings that automatically add up.

We partner with over 600 EPOS and software providers

Profit protection? Bulletproof.

Keep your cash-flow safe with multi-layered security

With card fraud and data hacking hitting the headlines, you can't take your income protection for granted.

Unless you take payments with Dojo.

With a state-of-the-art package of high-tech security features, your profits get protected from every angle. And you don't have to lift a finger.



24/7 protection for your business



INSTANT FRAUD DETECTION

Get notified of fraud in real time

Dojo identifies any fraudulent transactions almost instantly at the point of sale. It then blocks the card across the entire Dojo network.



MARKET-LEADING SECURITY

Keep your profits and data safe

All our card machines come with point-to-point encryption. It's the gold standard of security, so you won't have to worry about breaches.



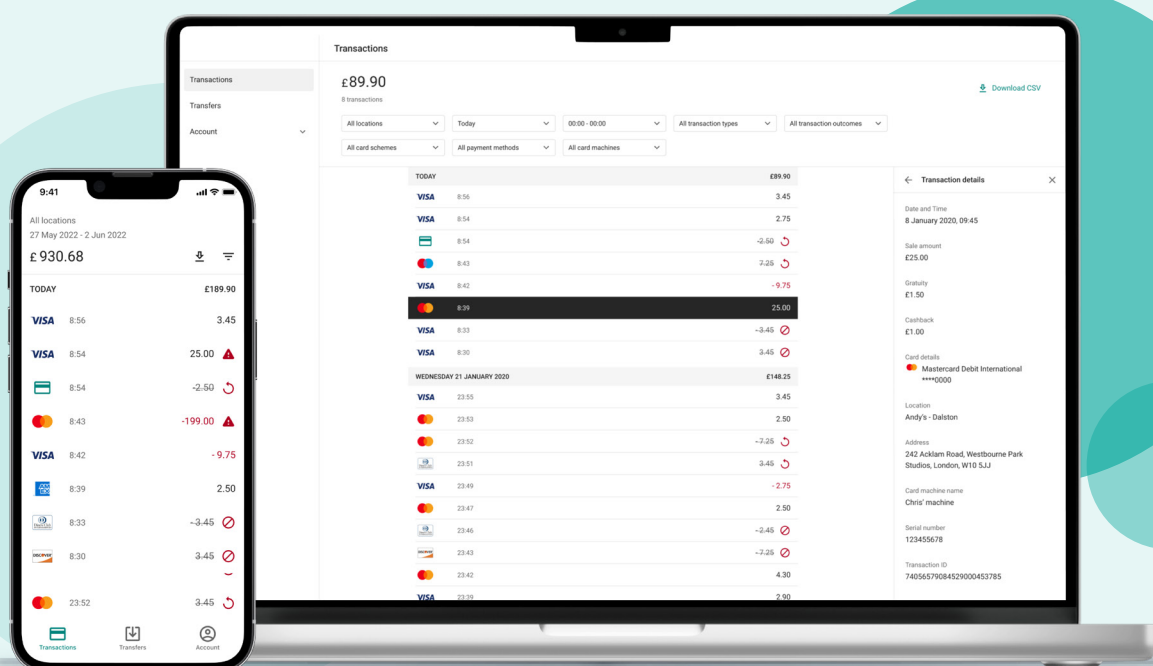
EASY PCI COMPLIANCE

Keeping it simple

Hundreds of steps? We don't think so. With us there's just a few steps between you and PCI compliance. Everything is done through the app so paperwork is a thing of the past.

Run your business from anywhere

View everything in one place on the Dojo app. From full breakdowns to instant notifications whenever you get paid, everything is in real time. It's the simple way to keep on top of your payments.



Real-time insight

Take a payment and it'll appear in your dashboard.



Push notifications

Get notified as soon as your funds are transferred.



Trend analysis

Track your daily takings over time and by location.



Transaction details

Look at specific information including date, time and card type.



Consolidated billing

Multiple sites? See all your transactions in one place.

Download the Dojo app



Fast, flexible business funding

Borrow from **£1,000 to £1 million**. Apply in minutes.

Watch video >



FLEXIBLE REPAYMENT OPTIONS

Choose your repayment plan

The repayment amount is agreed up-front, so you're in total control. There's no need to worry about APR and expensive interest rates.



SIMPLE REPAYMENTS

Repay as you earn

We'll automatically deduct a fixed percentage of your daily takings. So you'll pay a little more on busy days and a little less on slower ones.



EASY APPLICATION

Apply in-app or online

Give us a few details and choose the amount you want to borrow. Applying only can take just a few minutes.



FAST FUNDS

Get your money in minutes

Once approved, you could get your funding in just a few minutes.

How it works – at a glance

1.

Apply online, fast

Our simple application form only takes a few minutes.



2.

Get approved and receive your funds

Once approved you'll typically get your funds in one to two business days.



3.

Repay as you earn

You only repay as you get paid – no fixed amount every month.



Need a hand? We're on it.

Whether you have a query or need immediate tech support, we're here to get things sorted 7 days a week.



Tech support

Our technical experts are on hand 8am-11pm Monday to Sunday.



Account support

For general queries, our team is on hand 8am-6pm, Monday to Sunday.



Remote assistance

If you have a problem with your card machine we can log in remotely to fix it.



Online support

Visit our help centre for all our most commonly asked questions, as well as articles, info and advice.

Ready to get started? Speak to your Payments Consultant today.



dojo.



VISA

Apple Pay

G Pay

SAMSUNG
Pay

